

Signaleers share front line experiences--an FA53 perspective

Information systems managers play pivotal role

By MAJ Benjamin Ring

The division information systems manager, also known as the RC(E)/CJTF-101 joint automation management officer, plays a pivotal role in supporting the knowledge management effort.

As the senior 53A for the division, the ISM brings advanced technical skills to advise the KMO in helping to apply technology to staff and command processes. Ideally, the 53A possesses a computer science, engineering or comparable background with the ability to comprehend and grasp complex problems and apply an engineering design solution. Working with the KMO to clearly define the technical requirements, the ISM's

experiences help to identify the optimal technical application for a given scenario, develop a solid design and process, and then test, distribute and execute the solution.

The ISM should also be wary of over-applying technology and understand when a human process is more adequate to solve a given problem. In particular, the ISM should have a solid understanding of Microsoft Active Directory administration, MOSS Sharepoint administration, and data management. Ideally, the 53A should have a broad technical background with a variety of computer experiences. With a vast array of computer skills, the 53A can better grasp problems and identify creative, unique, and appropriate

technical solutions in supporting the division's knowledge management requirements.

MAJ Benjamin A. Ring served as the joint automation management officer for Regional Command (East)/ Combined Joint Task Force 101 in Bagram, Afghanistan, from May 2010 - May 2011. Upon redeployment he will serve at Fort Leavenworth, Kan. His functional area is 53A automations officer and his basic branch is Armor. MAJ Ring holds a Bachelor of Science degree in computer science from the U. S. Military Academy and a Master of Science degree in computer science from Boston University.



Army Operational Knowledge Management
Creating an enduring KM capability across the Army
**KM Training Professional Forums Lessons Learned
KM Products and Services**

Public Page: <http://usacac.army.mil/CAC2/index.asp>
Professional Forums (AKO): <https://forums.call.army.mil>



US Army Combined Arms Center
"Intellectual Center of the Army"