



DEPARTMENT OF THE ARMY
HEADQUARTERS UNITED STATES ARMY SIGNAL CENTER OF EXCELLENCE
AND FORT GORDON
33800 RICE ROAD, FORT GORDON GEORGIA 30905-5735

ATZH-IG

17 December 2009

MEMORANDUM FOR All Soldiers, USASCoE

SUBJECT: Right of Soldiers to Present Complaints or Request Assistance from the Inspector General (IG)

1. All Soldiers have the right to request IG assistance and to report perceived fraud, waste, and abuse.
2. Before contacting the IG, Soldiers should consider whether concerns can be addressed more quickly by an immediate supervisor but it is not required before visiting the IG. However, permission is required to be absent from duties if the Soldier wishes to visit the IG during duty hours. There is not a requirement to tell others about a visit to the IG.
3. If matters remain unresolved, Soldiers may contact the Senior Commander's IG located in Bldg 33800 (the corner of Chamberlain Ave and Rice Rd) or call (706) 791-4565. Contact information for other IG offices is available at www.signal.army.mil/ig/.
4. **Reprisal.** Department of the Army personnel are prohibited from taking any disciplinary or adverse action that restricts a Soldier from filing a complaint, seeking assistance or cooperating with the IG. However, if Soldiers lie or knowingly make false accusations to the IG, they are subject to disciplinary action.
5. **Confidentiality.** Per AR 20-1, paragraph 1-12 (IG Activities and Procedures); the IG has a duty to protect confidentiality to the maximum extent possible. These protected communications are particularly true when it is specifically requested by persons who ask the IG for help, make a complaint, give evidence, contact or assist an IG during an inspection or investigation, or otherwise interact with an IG. However, confidentiality is not guaranteed.
6. In accordance with AR 20-1, paragraph 4-2 this memorandum will be posted on bulletin boards at Army activities.


BERNADETTE M. HANLEY
LTC, IG
Inspector General